

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
<b>Governance = G</b>							
2 <b>G</b>	That the Council continue to develop its partnership approach to providing support for older people in the Borough through future service planning.	Ruth Hill	Annual update (Dec/Jan)	Strategy reviewed February 2010.  Reviewed document to be considered at over 50’s assembly.	2 – on track	No change to previous update	2- on track
3 <b>G</b>	That the criteria for the commissioning of services to address health inequality and promote well being be noted, along with the existence of those campaigns targeted specifically towards meeting older peoples needs.	Ruth Hill	Mar-11	Equality Impact Assessments have been imposed on all health improvement services commissioned by Stockton Health Improvement Team to ensure elimination of any form of unlawful and unfair impact on older people. Accessibility of services will be considered when services are targeted at older people directly or indirectly (no update and is on-going)  Bowel Cancer Campaign has been launched in April 2009 and aims to increase the awareness of Bowel cancer Screening Programme that particularly targets older people. The uptake rate has increased in 2009 compared with 2008. The campaign was successfully launched and appears that it has had an impact on the uptake rate.  The first year of Over 50s Outdoor Exercises has completed and due	2 – on track	The over 50s Outdoor Exercises project has progressed well against the target. There are 16 organisations across Stockton providing the activities and over 400 participants attended the activities in the last 3 quarters. This project is going to end in March 2011.  There were also 10 lifelong learning courses provided by Tees Achieve for the older people to improve their social capital and reduce isolation in the deprived areas. There was a total of 85 older people participating in the lifelong learning courses during the project period.  ‘Are You Being Served Well?’ older people consultation event 2010 focused on the Public Health agenda in relation to mental well-being and screening services. The report is due in Jan	2- on track

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
				to the success of the first year, 16 new organisations have awarded the funding in this year to run the outdoor activities for old people. The activities include carpet bowling, cycling and football.		2011 and the information will be used to support the JSNA, older people section.	
	<b>Communication = C</b>						
6 <b>C</b>	That awareness of the Beware the Bogeyman Campaign (now replaced by the Doorstoppers project) be promoted through all available Council outlets and attempts be made to promote the initiative with hard to reach groups and Community/Residents Associations, church/faith groups etc via the Voluntary and Community Sector (including SCRAGA/Residents Associations/Catalyst /Help the Aged/Age Concern, other established communication channels) and that all Councillors be provided with information in order	L Wilford	Mar-10	<p>RSVP officer working closely with Stockton Residents and based at their office</p> <p>8 volunteers recruited and trained to deliver information sessions to residents</p> <p>Number of attendees at talks: Year 1 (to April 09) 572</p> <p>Year 2 (April 09 to March 10) 1249</p> <p>Doorstoppers contact points &amp; other information included in the 1410 packs delivered to residents (mentioned in 24 below)</p> <p>Information included on the Trading Standards &amp; Licensing website see: <a href="http://www.tradingstandards.gov.uk/stockton/">http://www.tradingstandards.gov.uk/stockton/</a></p> <p>Information sent via email to all councillors in Dec 08</p>	<p>1 - Achieved</p> <p>1 - Achieved</p> <p>1 – Achieved</p> <p>2 – on track</p> <p>2 – on track</p> <p>1 - Achieved</p> <p>1 - Achieved</p> <p>1 -Achieved</p>	<p>The funding for the part-time Trading Standards officer who is responsible for processing applications for No Cold calling Zones ends on 31.3.11. The current Zones will continue to be monitored and enforced, but it is unlikely that there will be the capacity to process new applications.</p> <p>Since January 2009, when the process for applications was introduced:</p> <ul style="list-style-type: none"> <li>• 67 new applications have been processed.</li> <li>• 64 No Cold Calling Zones have been approved.</li> <li>• 8 Doorstep Crime watch Zones have been approved.</li> <li>• 2823 information packs have been delivered to residents.</li> </ul>	1- achieved

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
	to promote the scheme via their ward surgeries, personal web pages etc.			Circulate updated information to all members by end March 10.: distributed June 2010			
7 <b>C</b>	That availability of the range of cultural and leisure activities be promoted wherever possible through third sector organisations including Help the Aged, Age Concern, U3A and the Over 50s Assembly and publicised in the Golden Guide, libraries and Customer Contact Centres.	Kath Hornsey Laurayne Featherstone	<del>Aug-09</del> <b>Ongoing</b>	Chief Executive of Catalyst is now a member of the Strategy steering group.	2 - on track	Please note revised completion date.	2- on track
8 <b>C</b>	That all services, including Tees Active, be encouraged to engage in regular consultation with Help the Aged, Age Concern, U3A, the Over 50s Assembly and other appropriate organisations regarding their service provision and that opportunities for	Neil Russell  Communication Abi Kelly	<del>Mar-10</del> <b>Ongoing</b>	The process for sharing promotional information with older people’s groups has been strengthened.	2- On track	Please note revised completion date.	2- on track

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
	joint publicity of activities be explored as part of this consultation.						
14 C	That the feedback from the Northern Housing Consortium consultation on the Age Friendly Community in the North be fed into the review stage of the Older People Strategy.	Ruth Hill	Mar-11	To be reviewed as part of the communication plan.	2 – On track	No change to previous update	2- on track
16 C	That the Stockton on Tees Public Transport Forum be promoted and that representations be made at this forum with a view to persuading bus companies to take appropriate action to improve their services in order to address the decline in bus patronage.	Richard McGuckin (Chris Renahan)	<del>2010</del> Ongoing	Communication processes relating to transport in general to be reviewed as part of the communication plan.	2 – On track	Please note revised completion date.	2- on track
17 C	That the Council's web site and other communication outlets be utilised to promote opportunities	Abi Kelly	2010 Ongoing	The Development plan for the SBC website includes a requirement to develop a dedicated Older People section. Work progressing on developing	2 – On track	Please note revised completion date.	2- on track

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
	for public participation in voluntary and public organisations; as well as the available initiatives in support of older people in employment and enterprise.			web-based adult Information Directory (based on similar Families Information Service website), which will be able to promote opportunities for public participation in voluntary and public organisations / employment & enterprise initiatives for older people within the Borough. Directory to be launched formally in Spring 2011.			
18 <b>C</b>	That opportunities be taken to identify and promote community resourced based training providing basic IT skills/training (i.e. how to use the internet, e-mail etc.) as opposed to more formal qualification based courses already provided.	Lisa Kiely	Mar-11	To be reviewed as part of the Strategy Communication plan.	2 – On track	No change to previous update	2- on track
19 <b>C</b>	That opportunities for the Council to participate in joint working on older people issues be further explored with Catalyst, Help the Aged, Age Concern and the U3A and other similar organisations.	Ruth Hill	Ongoing	Chief Executive of Catalyst to be invited to join the Strategy review group.	2 – On track	A multi-agency workshop was held in November 2010 focusing on prevention and early intervention and the role of volunteering was explored with a view to developing a prevention and early intervention framework to support existing strategies and the implementation of the Fair Access to care Services EIT review; a report on the workshop will be presented at Adult care Management Team in January 2011.	2- on track



### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
	review regarding Older Peoples services, activities and benefits and this area include links to the websites of other organisations working to support the needs of older people in the Borough.			will contain relevant information for older people within the Borough. Directory to be launched formally in Spring 2011.			
23 <b>C</b>	That Older Peoples organisations be consulted on the format and readability of the public summary Older Peoples Strategy to ensure that this is presented in clear and easy to understand language.	Abi Kelly	Oct-09	The Readers’ Group has been established with members from the Over 50s Assembly and Disability Advisory Group. It is managed by the Communications team. 3 meetings of the Readers’ Group have been held to date and they have been consulted on 6 key publications to date including ‘Care services for Adults explained’ (20 pg document), ‘Fair Access to Care Services’ guide (12-page document) and ‘Disabled Facilities Grant Introduction’ (8 pg) document. The Group continues to meet regularly to review key documents.	2 – On track	This group is now in place and is considered a valuable resource.	1- achieved
25	That the availability of grant funding for outdoor exercise/ recreational equipment for older people be considered within future service planning; with reference to the	Graham Clingan/Keith Mathews/ Neil Russell	<del>Summer 2010</del> <b>Ongoing</b>	The provision of older peoples exercise equipment has been identified on the revised master plan for Newham Grange Park, with wider consultation scheduled for the spring. SBC are working with the Friends of Newham Grange Park to submit an application for funding from the PCT. Plans for older	2 – On track	Please note revised completion date.	2- on track

### Progress Update – Review of Older People’s Services

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of progress 26/10/10	Assessment of progress (Categories 1-4) 26/10/10	Evidence of progress 18/01/11	Assessment of progress (Categories 1-4) 18/01/11
	possible options identified such as use either in dedicated apparatus sites (with possible location next to children’s play areas) or integrated within ‘healthy walks/leisure trails’.			peoples facilities are to be considered with the master plan amendments scheduled in April/May for John Whitehead Park. This will be reflected in the design brief scheduled for consultation later this month.			
29	That the Council make appropriate representation, including through the Tees Valley Bus Users Forum, to ensure that bus companies make adequate provision to cater for visitors/patients in respect of the location of the new hospital at Wynyard as well as existing hospitals already experiencing the effects of a reduction in bus services.	Richard McGuckin (Chris Renahan)	Ongoing	Consultation and communication work relating to the Momentum project is ongoing. Transport companies are involved in this process.	2 – On track	No change to previous update	2- on track